

TERMS AND CONDITIONS

- 1) All cats must be immunised against Feline Infectious Enteritis and upper respiratory infections (Cat Flu). An up-to-date vaccination certificate MUST be produced on arrival.
- 2) We request that cats are wormed and treated for fleas at least 2 weeks prior to boarding.
- 3) Only cats from the same home may share.
- 4) We regret that un-neutered male cats over the age of seven months cannot be accepted for boarding.
- 5) All cats will be examined on arrival and the proprietor reserves the right to refuse admission to any cat showing signs of ill-health, pending advice from a Veterinary Surgeon.
- 6) Payment of boarding fees are due at the time of collection by cash, cheque or BACS payment only. Please note we do not have debit/ credit card facilities.
- 7) Boarding fees are per day including the day of arrival and day of departure.
- 8) If a definite booking is cancelled with less than 14 days' notice, a cancellation fee may be charged.
- 9) If a definite booking is made but not kept and no notice of cancellation is given, you may be liable for payment for the full period booked.
- 10) At Christmas, New Year and Easter, there is a minimum fee equivalent to five days' boarding.
- 11) Please bring your cat in a secure, suitable basket.
- 12) In case of an emergency or illness we will always attempt to contact your own vet first, however if this is not possible we will ask our local vet to examine your cat. Any cost incurred will be the responsibility of the owner.